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S3	239	MARKETING (W) REPORT? AND (BILLINGS OR ACCOUNTS (W) RECEIVABLE)
S4	0	S1 AND S2 AND S3
S5	1	S1 AND S3
S6	5	S2
S7	1	RD (unique items)
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- ☐ 1. [A portal to productivity](#); *Tricia Campbell*; **Sales and Marketing Management**, New York; Apr 2000; Vol. 152, Iss. 4; pg. 34, 2 pgs
- ☐ 2. [CRM, ERM, one-to-one-decoding relationship management theory and technology](#); *Jackie Kandell*; **Trusts & Estates**, Atlanta; Apr 2000; Vol. 139, Iss. 4; pg. 49, 5 pgs
- ☐ 3. [GoldMine Software: Financial network investment corp. automates client relationships](#); *Anonymous*; **Intelligent Enterprise**, San Mateo; Mar 20, 2000; pg. S9, 1 pgs
- ☐ 4. [Help for the salesperson](#); *Douglas Gantenbein*; **Home Office Computing**, Boulder; Jan 2000; Vol. 18, Iss. 1; pg. T2, 4 pgs
- ☐ 5. [Q&A: Matthew Douglass](#); *Catherine Greenman*; **Home Office Computing**, Boulder; Jan 2000; Vol. 18, Iss. 1; pg. T6, 2 pgs
- ☐ 6. [UPDATE.COM: Update marketing reinforces web-based product strategy with name change](#); **M2 Presswire**, Coventry; Dec 15, 1999; pg. 1
- ☐ 7. [Why Web sites suck](#); *Sarah Fister*; **Training**, Minneapolis; Nov 1999; Vol. 36, Iss. 11; pg. 40, 6 pgs
- ☐ 8. [ORACLE: Oracle issues the integrated, Internet CRM applications challenge](#); **M2 Presswire**, Coventry; Oct 29, 1999; pg. 1
- ☐ 9. [Know thy customer](#); *Claudia Graziano*; **InformationWeek**, Manhasset; Sep 6, 1999, Iss. 751; pg. 57, 4 pgs
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